# Kevin Dsouza

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#### Education

# College of Staten Island, City University of New York (CUNY)

Bachelor of Science in Computer Science – Dean's List

#### **CUNY** Tech Prep

Data Science and Technical Interview Fellowship

## TECHNICAL SKILLS

Languages: C++(3yrs), Python(3yrs), C(2yrs), SQL(2yrs) Java(1yr), JavaScript(1yr)
Frameworks: React, Node.js, Scikit-Learn, Next.js, Tailwindcss, Flask, Scrapy
Developer Tools: Git, VS Code, Wireshark, Windows, Kali Linux, VirtualBox
Security Tools: Wireshark, Kali Linux, Nmap, Dirbuster Certifications: CodePath's Cybersecurity 101

## Projects

#### MTA Speed Dashboard | Python

- Developed an interactive MTA bus analysis dashboard using Python and Streamlit, reducing data query time through efficient caching mechanisms and optimized data loading protocols.
- Implemented proper data sanitation and access controls using Pandas on over 9.4 million records of transportation data.

#### VirtualBox Homelab

- Goal: To gain experience with virtual machines, ethical hacking, and networking.
- Managing of a physical Ubuntu server on home-network for self-hosting applications such as HomeAssistant, and dedicated game server hosting.
- Future Goals: Implementing Splunk into the network, DNS and DHCP server.

#### ${\bf RateMySchool} \mid \mathit{Node.js, MongoDB, Bootstrap}$

- Headed a 3-person team to develop a full stack web application enabling users to rate and review universities, encompassing 90% of the schools in New York State.
- Integrated MongoDB for backend data routing, employed Bootstrap for front-end styling, and leveraged the Google Search API to retrieve images.

#### Game Insightify | Langchain, OpenAI API, Streamlit

- Achieved an 85% user satisfaction rate for game recommendations by leading a 3-member team to develop a chatbot using RAG technology and a database of 73,000+ games.
- Utilized Streamlit for data visualization in the frontend, Langchain to answer over our data, and OpenAI's API for NLP and vector tokenization.

#### EXPERIENCE

#### IT College Assistant

College of Staten Island, City University of New York

- Resolved software and hardware tickets for over 500 students and staff including I/O, network troubleshooting, and user account management alongside a team of 20+ College Assistants.
- Implemented a VBA script that reduced manual processing time by 92% by sorting 30+ Excel sheets by least availability, and aggregating them into a single sheet for further processing, reducing time from 4 hours to under 20 minutes per month.
- Constructed and launched end-user support and training both virtually and physically, including document and user guide creation, for migration between learning management systems.

Staten Island, NY June 2025

New York, New York August 2023 – June 2024

October 2024 – November 2024

August 2024 – Current

February 2024 – May 2024

August 2023 – January 2024

January 2023 – Present Staten Island, NY